\* CITYSAIL Event Cancellation and Refund Policy:

Requests for refund made within 21 days of the commencement of the event will incur a penalty of 20% of the ticket price. Cancellations requested within 10 days before the commencement of the event will not be considered for a refund unless there is a compelling reason why a candidate cannot attend. These requests for refund will be assessed on a case-by-case basis by a sub-committee of the Club.